

VOUCHER TERMS & CONDITIONS

The following terms and conditions apply to the redemption and use of promotional vouchers and voucher codes ("Vouchers").

1. Vouchers are only valid on the **CARTEC-MALAYSIA** website, mobile website or mobile applications (iOS & Android).
2. A valid code must be entered at the checkout page in order to redeem a Voucher.
3. Customers can only redeem up to one Voucher per day.
4. Customers can only use the Voucher for a one-time purchase only.
5. Voucher validity is limited in time and such validity period shall be as prescribed in any individual voucher policy.
6. **CARTEC-MALAYSIA** reserves the right to cancel or modify any order, or revoke the use of Vouchers for any reason, including the following circumstances:
 - a. suspicious or fraudulent purchasing activity or Voucher use;
 - b. Voucher abuse, including the use of multiple accounts or multiple checkouts associated with the same customer or group of customers; or
 - c. Voucher used in bad faith (including resold Vouchers or use of Vouchers by customers purchasing products for the purpose of reselling)
7. Unless otherwise stated, Vouchers are not valid in conjunction with other promotions or discounts.

8. Additional terms and conditions may be specified in relation to specific Voucher (for example, duration, eligibility, discount amount and products covered), and will govern the use and redemption of those Vouchers in addition to these terms.
9. Use of Vouchers by resellers is not tolerated, and **CARTEC-MALAYSIA** reserves the right to cancel orders which are deemed to display reseller behavior.
10. Vouchers are not exchangeable for cash.
11. **CARTEC-MALAYSIA** will not be liable and/or be required to offer replacement Vouchers, discounts, credits, cash or otherwise compensate customers for:
 - a. discontinued or cancelled Vouchers;
 - b. improper use of, or inability to redeem, a Voucher; or
 - c. the inability to redeem a Voucher due to technical issues.
12. **CARTEC-MALAYSIA** reserves the right to change these terms & conditions or cancel any promotions at any time and without notice.